MASSACHUSETTS RESTAURANTS UNITED

March 21, 2020

Hon. Charlie Baker, Governor Hon. Karen Polito, Lt. Governor Hon. Robert De Leo, Speaker of the House of Representative Hon. Karen Spilka, President of the Senate

Dear Gov. Baker, Lt. Gov. Polito, Speaker De Leo, President Spilka,

We are independent restaurant owners and operators. We are deeply invested in our neighborhoods and communities. We host the gathering places, the hang outs, the places where everyone knows your name, the go-to celebration space, the go-to mourning place in times of tragedy – we're always there for whomever needs us, whenever they need us. **Now we need you.**

Earlier this week, we circulated a draft of this letter. We hope that this letter made its way to all of you, and we thank you for taking the time to read it – we understand how overwhelming and fluid this situation is. We understand that you, and your teams are working diligently and bravely to steer us through this public health crisis. Thank you for your leadership, and for the steps you have taken thus far.

This updated letter is meant to serve as a concise, actionable, and focused list of requests from an industry that may never recover. We believe that with action **now**, the restaurant industry will lead the Commonwealth's economic recovery from Covid-19. As an industry, there is no denying the collective economic impact of 350,000 hospitality workers, 16,000 businesses, and \$18.7 billion in sales. More than just numbers, restaurants participate in almost every facet of the Commonwealth's economic food chain. From manufacturing, to fishing, to tourism, to agriculture, to services and technology, to sports and entertainment, to real estate there is virtually no area of the economy that restaurants don't directly impact, patronize, support or facilitate.

Reacting to Covid-19, restaurants focused on helping others. We pre-emptively closed our doors, closed businesses that many of us have spent years building, all for the sake of protecting our community. We didn't wait for direction from local leaders, police or others. We didn't protest, file lawsuits, or organize against any public health demand -- we understood that we were on the front lines, and we selflessly acted without hesitation.

None of us had time to wind down operations, talk with landlords, negotiate with vendors, prepare our staff, organize orderly departures – we simply did what needed to be done, as always. Now we're asking the same of you.

We are asking for short-term, and long-term relief – while the State of Emergency exists, and also as we prepare to open our doors again. We understand this is a big "ask" but restaurants will need a grace period after the crisis is over to help our businesses get back on our feet. Ramping up 16,000 restaurants is a daunting task, and all of us, from steakhouses, to diners, to bistros, to pizza shops will be opening our doors to an uncertain economic recovery. We were the first industry to fall, but there will be others, and perhaps this can serve as a blueprint for how to bring our communities back from the edge.

We are formally and respectfully asking for the following:

Emergency relief for our businesses:

- Establish a grant program for companies with fewer than 125 employees to sustain our businesses and cover our liabilities
- Legislative Action to Close the Virus Exclusion in Business Interruption Insurance. Over the past decade, insurance companies have become more cautious about exposure and as a result, Business Interruption policies now include specific virus exclusions, some of which identify the COVID-19 specifically. A bill is needed to force Business Interruption insurers to provide coverage for this crisis with an effective date of March 16, 2020.
- Suspend payroll, meals, city and local taxes
- Commercial rent forgiveness mandate that no commercial rent, lease payments, or contract payments be required during the duration of the administrative closure.
- Establish a task force to convene large banks, financial associations, utilities, telecoms, and major employers to identify opportunities to provide relief such as debt and late penalty forgiveness, deferring bills, providing no-interest loans and waiving fees for companies and workers negatively impacted by COVID-19
- Work with federal lawmakers to significantly increase funding for public health and economic development, while facilitating rules and regulations that could provide relief to businesses and workers impacted by COVID-19.
- A moratorium on commercial and residential evictions
- Defer all licensing fees
- Call for payment processors to waive merchant fees
- Freeze on unemployment insurance rate increases

Emergency relief for our employees:

• Immediate and expedited legislation providing compensation to restaurant workers, *regardless of citizenship status*. Our teams, made up of the diverse people who live in Massachusetts, have been living, working, cooking and serving in our communities for years – they're the heart and soul of our

restaurants. They need your immediate assistance if they hope to survive this public health and economic crisis.

- Provide emergency grants for loan and debt relief for workers affected by the loss in wages
- Residential rent relief for employees earning less than \$50,000
- Guaranteed free testing for Covid-19 for all citizens in the Commonwealth
- Guaranteed health care for any citizen of the Commonwealth diagnosed with Covid-19

It's hard for any of us to know what the world will look like post Covid-19, but all of us believe that the people of Massachusetts will need plenty of love, kindness and community. Protecting our employees means also making sure that they have jobs to return to when this is over. This virus has changed our world. **You, and the entire Commonwealth, will need us again when this is over.** Restaurants offer us a way forward, a way back to normalcy and community, of coming together and celebrating the best things in life.

Restaurants will be on the front lines of the economic stimulus that we will need. The money that is spent in restaurants filters out in waves through the business community: hiring a workforce, purchasing from multiple vendors, supporting farmers, fishermen and women, insurance companies, and myriad other service companies like waste removal, accountants, banks, delivery services, laundry companies (and so many more) all rely on restaurants for their business. Therefore, Massachusetts relies on restaurants for a road to recovery.

Restaurants will be there for you, please be here for us now.

Tony Maws *Craigie on Main/Craigie Burger*

Nick Zappia Craigie Burger

Michael Leviton Craigie Burger

Jody Adams TRADE/PORTO/Saloniki Greek

Eric Papachristos TRADE/PORTO/Saloniki Greek/The Venetian

Elissa Rae PORTO Jonathan Mendez TRADE/PORTO/Saloniki Greek

George Athanasopoulous The Breakfast Club

Ken Oringer JK Food Group

Jamie Bissonnette JK Food Group

Remon Karian Fiorella's/Fiorella's Express

Vincent Turco Gelato & Chill

Kathy Sidell Sidell Hospitality

Josh Danoff Union Square Donuts

Noah Danhoff Union Square Donuts

Peter & Ginhee Ungár Tasting Counter

Ana Sortun & Maura Kilpatrick Oleana/Sarma/Sofra

Dominic & Heather Costa *Revolution Health Kitchen*

Tim & Nancy Cushman Cushman Concepts

Stefanie Gerken *Cushman Concepts*

Jeremy & Rebecca Jean Brassica Kitchen

Samuel Jackson K.O. Pies

Pam & Chris Willis Pammy's

Will Gilson Puritan & Co

Tom Schlesinger-Guidelli Alcove

Irene Li Mei Mei Street Kitchen

David Delancey The Lobster Trap Ben Snyder Saloniki Greek

Beka Chezhia Saloniki Greek

Charalampos Asimis Saloniki Greek

Servio Garcia Bergamont, BISq, Taqueria El Barrio

Alex Sáenz BISq, Taqueria El Barrio

Nina & Raffi Festekjian Anoush'ella

Aleksandr Bakhrakh Anoush'ella

Alon Munzer Mamaleh's Delicatessen

Garrett Harker Eastern Standard

Ming Tsai Blue Dragon

Carolyn Johnson *Mooncusser Fish House* **Michael Serpa** *Select Oyster Bar/Grand Tour*

Karen Akunowicz Fox & Knife

Jason Santos Citrus & Salt/Buttermilk & Bourbon

Michael Schlow Schlow Restaurant Group

Mary Dumont Field & Bench Hospitality

Michael Lombardi SRV Kevin O'Donnell SRV

Carl Dooley *The Table at Season to Taste*

Jason Bond Bondir

Andy Husbands The Smoke Shop

Brian Rae Coppa

Ruth-Anne Second Wind

Lydia Shire Scampo

Alex Pineda Scampo

Simon Restrepo Scampo

Jeremy Sewall Island Creek Oyster Bar

Chris Douglass Ashmont Grill/Tavolo

Patrick Lyons Lyons Group

Jennifer Park Diesel Café/Forge Baking Co./Bloc Café Seth Gerber & Douglass Williams MIDA

Michael Scelfo Alden & Harlow/Waypoint/Longfellow

Tracy Chang PAGU

Mike Krupp Area Four

Joanne Chang & Christopher Myers Myers & Chang/Flour Bakery

Alex Tannenbaum Naco Taco/Lily P's

Chris Parsons Lily P's/The Oyster Club

Jeff Pond Area Four

Tiffani Faison Big Heart Hospitality

Manuel Depina Colonnade Hotel

Tzurit Or Tatte Bakery & Café

Steve Postal *Commonwealth Kitchen*

Chris Coombs Boston Urban Hospitality

Dave Punch Sycamore/Little Big Dinner/Buttonwood

Chris Himmel Himmel Hospitality

Deirdre Auld CODA/Salty Pig/SRV

Rebecca Fitzgerald *George Howell Coffee*

George Howell George Howell Coffee

Alberto Cabre & Angelina Jockovich CasaB

Stanislas Hibert *Forage*

Rachel Miller Munzer *State Park/Mamaleh's/Café Du Pays*

Barbara Lynch Barbara Lynch Grupo

Kenshi Imura Café Sushi

Seizi & Mindy Imura Café Sushi

Heather Mojer State Park/Mamaleh's/Café Du Pays

Evan Harrison *State Park/Mamaleh's/Café Du Pays*

Josh Kessen State Park/Mamaleh's/Café Du Pays

Rachael Sundet State Park/Mamaleh's/Café Du Pays

Tyler Sundet State Park/Mamaleh's/Café Du Pays

Rachel & Charles Kelsey Cutty's Mary Ting Hyatt Bagelsaurus

Jonathan Gilman Brato Brewhouse & Kitchen

Phil Bannatyne *Cambridge Brewing Company*